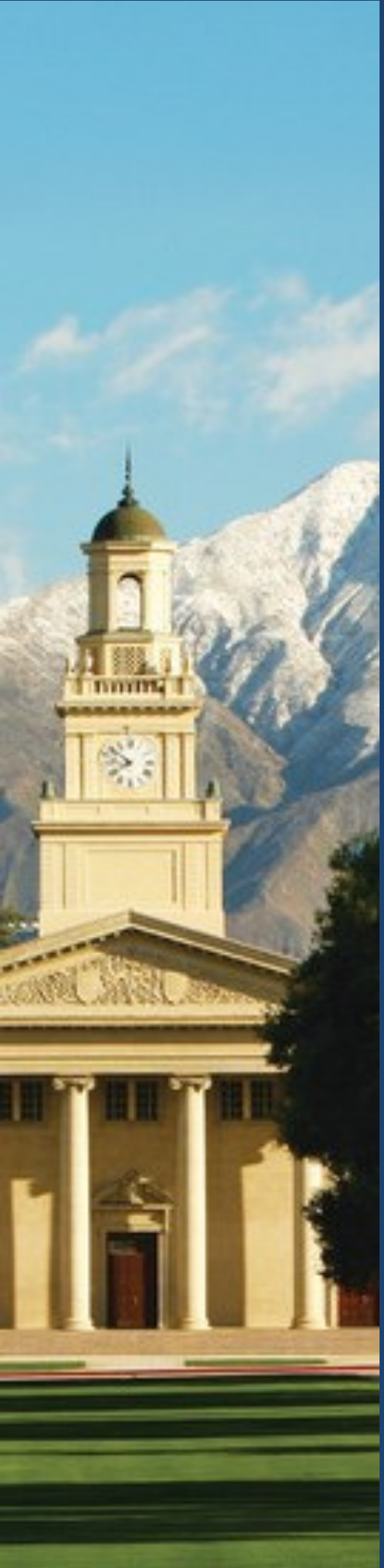

REDLANDS POLICE DEPARTMENT

2015

ANNUAL REPORT

REDLANDS POLICE DEPARTMENT
ANNUAL REPORT 2015

A DEPARTMENT THAT THRIVES

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A MESSAGE FROM THE CHIEF

Mark A. Garcia, Chief of Police
Redlands Police Department

Redlands is a unique community and a destination point for many in the Inland Empire. Our citizens both value and participate in preserving the level of public safety we enjoy. I am blessed to serve in a city where the community appreciates the work of its public servants.

As a municipal police agency, our department is fully committed to reducing crime and disorder, while providing the highest quality service possible. We are also ever vigilant in the spectrum of public safety and community leadership as it relates to preserving the sanctity of the education environment, minimizing traffic injuries, and improving the quality of life for our citizens, as well as assisting in situations involving people in personal turmoil. We value community partnerships with local faith based organizations, community service organizations, neighborhood groups, education providers, other government entities, the business community, and non-profit organizations and will continually work together to improve our community.

Our department has had a culture of continually improving our competencies and practices as well as designing innovative solutions to modern day problems. In this regard, we look forward to our continued organizational growth and development. We will always work to maintain your trust.

Speaking personally, it is a professional honor to serve with the men and women of the Redlands Police Department. Together we do make a difference in our city.

Thank you,

COMMAND STAFF 2015

MARK A. GARCIA
CHIEF OF POLICE

CHRIS CATREN
COMMANDER
OPERATIONS DIVISION

SHAWN RYAN
COMMANDER
INVESTIGATIONS &
SUPPORT SERVICESS DIVISION

MIKE REISS
LIEUTENANT
PATROL SERVICES BUREAU

TRAVIS MARTINEZ
LIEUTENANT
INVESTIGATIONS & SPECIAL OPERATIONS
BUREAU

MISSION STATEMENT & VALUES

"The Redlands Police Department is dedicated to enhancing public safety through trust, innovation, community partnerships and excellence in service."

COLLABORATION

Internal or external partnerships between individuals or groups with shared goals, responsibilities and resources.

LEADERSHIP

A relationship based on trust and credibility, using influence and consensus to accomplish our mission and goals (purpose) by doing the right thing.

ETHICAL BEHAVIOR

Conduct demonstrating the principles of good behavior based on trust and integrity which reflect our organizational values.

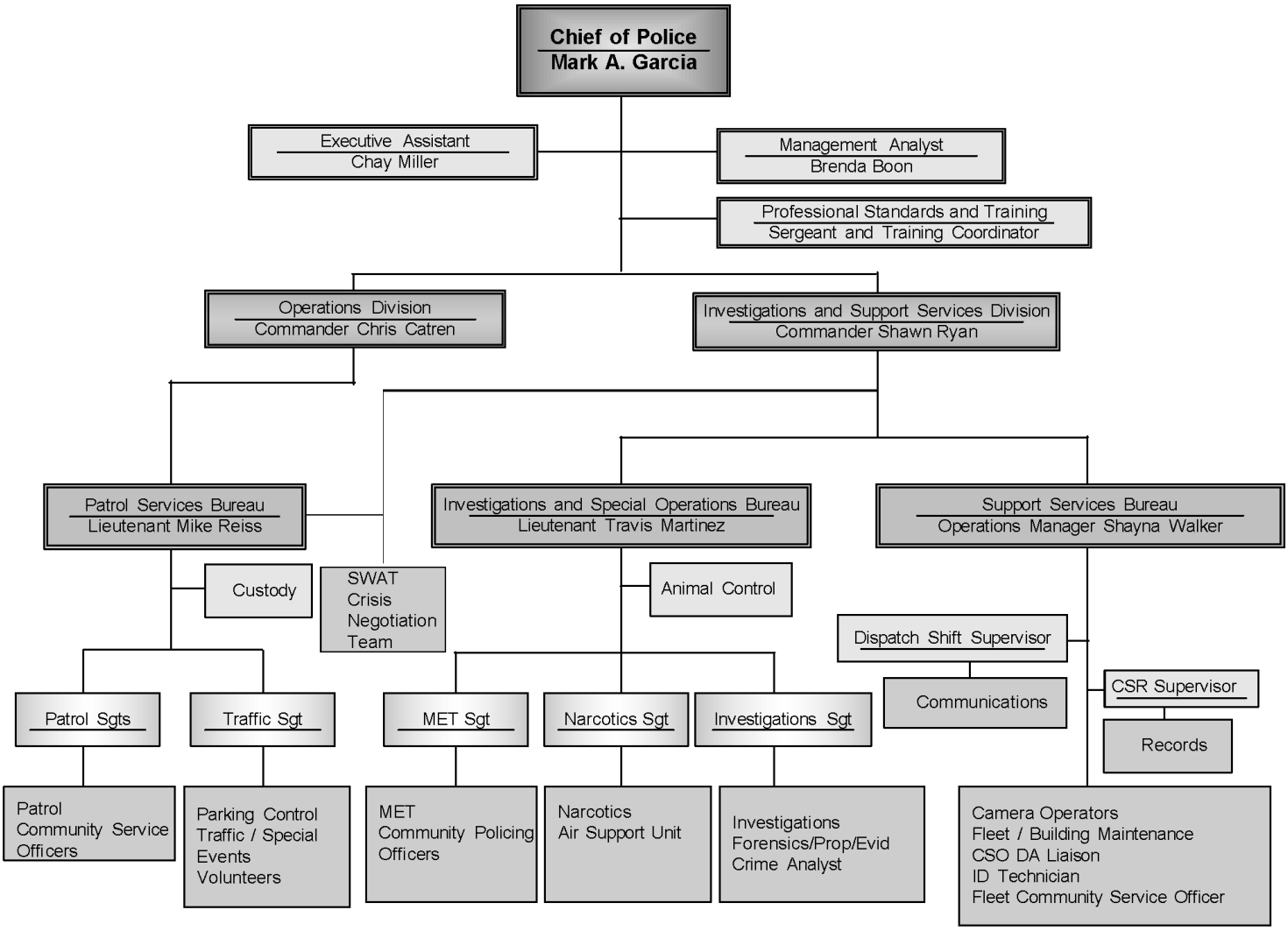
EXCELLENCE

A superior standard expected from every individual and or organization in order to strive for personal and professional growth and provide added value to all of our customers.

RESPECT FOR HUMAN DIGNITY

Treatment of others which reflects compassion, courtesy, sensitivity to differences and our commitment to honor the fundamental rights and freedom of all.

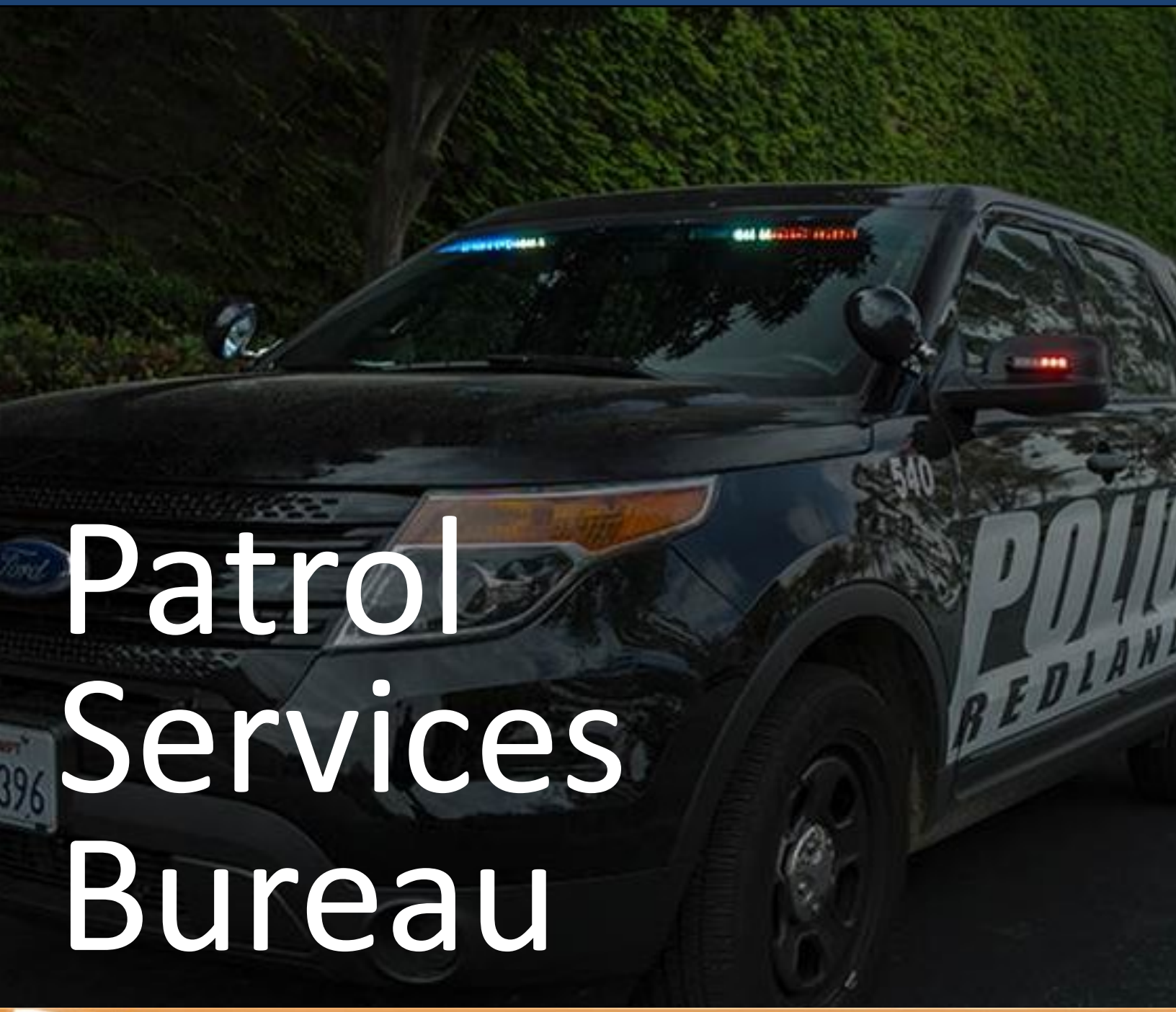
ORGANIZATIONAL CHART



Redlands Police Department

2015

TOGETHER WE THRIVE



Patrol Services Bureau

REDLANDS POLICE DEPARTMENT

PATROLLING THE STREETS

Patrol Services Bureau is one of the most visible units in the department, as it provides twenty-four-hour-a-day service to the citizens of our community. Patrol Officers respond to a wide variety of emergency and non-emergency calls for service. The Patrol Services Bureau is comprised of three sub-units which are:

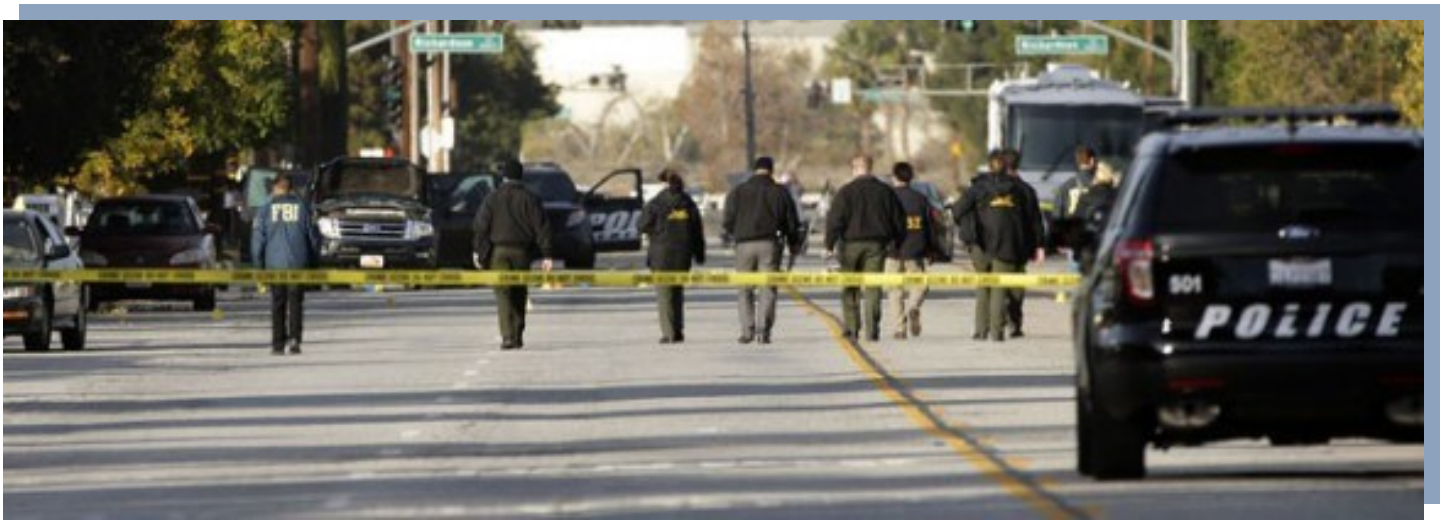
Patrol: Patrol teams are comprised of a sergeant, a corporal and five officers. There are six patrol teams that rotate schedules.

Custody: The Redlands Police Department contracts with G4S Secure Solutions for 75 hours per week to provide custody officers who are responsible for the booking, processing, and transportation of prisoners.

Field Training and Evaluation Program: The field training and evaluation program is responsible for the development of new recruits into competent officers. The department currently has 11 field training officers.

NOTABLE PATROL CASES

A few months ago, a Redlands resident consumed a large quantity of methamphetamine to protect her boyfriend from getting arrested. Her medical condition rapidly deteriorated and she was placed in the Intensive Care Unit on life support. She was not expected to survive. In spite of the odds, she made a complete recovery. Officer Figgins was the first responder to assist her. He counseled her, comforted her, and checked on her daily while she was in a coma in the ICU. Since the incident, she has been clean and not used any drugs, has gotten a job, attends church, and recently was returned custody of her child. She is now a productive member of society and in her own words, credits Officer Figgins for her miraculous turnaround.

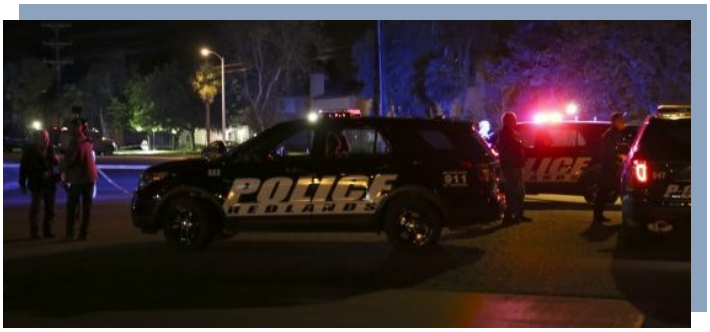


Officers were dispatched to a suspicious vehicle in the 300 block of East Stuart Avenue. After locating the unoccupied vehicle and speaking to neighbors in the area, officers learned a subject was seen walking eastbound on Stuart away from the area of the vehicle. The hood was still warm on the vehicle, indicating it was left there recently. An older pick-up truck with a punched ignition was observed at 9th and High, and officers continued to search the area until they located a hole in the chain link fence along the north side of High that led to a tree and shrub lined embankment up to the 10 Freeway. Two subjects were observed carrying a suitcase up the embankment toward the freeway. Upon contact, one of the subjects ran from the officers. A perimeter was immediately established and the subject was soon located.

Upon further investigation, it was determined the pick-up truck was an unreported stolen vehicle from a nearby business. Additionally, about 500 feet of copper piping stolen from a nearby Southern California Edison plant was recovered from the embankment area. The suitcase was loaded with stripped copper. Marcial Carrillo and Brett Page were both arrested for theft and possession of stolen property.

A resident of the 1400 block of Laramie Avenue discovered an open bathroom window and several items missing upon returning to his residence and called police. Officers responded and investigated the residential burglary that occurred on April 20, 2015, during the day. Later in the shift, the same officers contacted Hayden Corona on Laramie Avenue at Lincoln Street. Corona was found to be in possession of several items stolen during the burglary and was wearing shoes that matched impressions found at the scene. Corona was additionally found to be in possession of the keys to the victim's car. Corona was arrested for burglary and the stolen property was returned to its owner.

On April 30, 2015, a 16-year-old female student stopped at a downtown gas station to get gas in her vehicle. While pumping gas, an adult male approached her and tried to sell her drugs. She refused and he then asked her for money. The victim told him she could not give him her money and she would pray for him. At that time, he aggressively told her to give him her money or she would get hurt. She gave the subject $20 and he walked away in the alley. The responding officer conducted a thorough victim interview and investigation including obtaining video surveillance of the incident and a clear photo of the suspect. The suspect information was delivered to other officers via their department issued iPhones. Soon after, officers located the suspect in the alley behind Auto Zone. The suspect, Emmit Williams, was positively identified during an in field line up by the victim and the store clerk and arrested for robbery. Williams was also found to be on parole for robbery and has an extensive criminal history.



PARKING ENFORCEMENT

The Parking Enforcement component consists of two full-time Parking Control Officers (PCOs). These officers patrol all areas of the city including the downtown area where most of the "timed" parking is located. These officers also assist with traffic control at collisions, special events and traffic problems at Market Night.

The goal of parking enforcement is to ensure parking is available to those who need it and to assist downtown merchants with special parking issues.

EXPLORERS

The Redlands Police Department Explorer Post 61 is a volunteer youth training and mentoring program led by Redlands Police Officers. Explorers learn policies and procedures related to careers in law enforcement, ethics, and character development. Police Explorers volunteer their time in Dispatch, Patrol, Records, special events, and as directed by department commanders. All Redlands Police Explorers are between the ages of 14 and 21, and must be of good moral character. All Explorers pass a rigorous law enforcement background check prior to being admitted into the Post.

During 2015, Redlands Police Explorers volunteered over 2,000 hours to the department and community. Explorers assisted on Patrol and several community events including parades, the Redlands Bicycle Classic, Independence Day events, and numerous other special events.

This year, the Redlands Police Explorers raised funds to participate in an explorer competition in Las Vegas, Nevada, along with 35 other Explorer Posts, including city, county, state and federal law enforcement agencies. The Explorers look forward to participating in future competitions.

The Redlands Police Explorer Post 61 is funded entirely through community donations and local business donations. Donations are actively sought by Police Officer Advisors to fund the activities of the Post, and to purchase new equipment.

CITIZEN VOLUNTEER UNIT

The Redlands Police Department Citizen Volunteer Patrol was established in 1991 with the intent that it would be a highly visible, uniformed, unarmed "eyes and ears" volunteer patrol force comprised primarily of retired residents who want to help the Police Department in making the streets safer. Since then, the CVP unit has expanded to include participation in all non-hazardous functions conducted by the department, including Patrol, special events and administrative duties. CVP members currently volunteer in the following areas: patrol (including the performance of vacation house checks, and foreclosed/ vacant house checks), investigations, data entry, information technology, community policing station staffing, parking control, bicycle rodeo technicians, finger-printing juveniles, traffic and pedestrian control for traffic accidents, fire scenes and special events, animal control assistance, neighborhood watch programs and many other non-hazardous duties. CVPs are in direct radio contact with the department dispatchers for both safety and report-ing purposes.

The Redlands Police Department's Citizen Volunteer Park Ranger (CVPR) unit was formed in January 2008. The CVPRs follow the concept that a highly visible, uniformed, unarmed "eyes and ears" unit will assist the Police Department in making the City parks, City orange groves, the Santa Ana River Wash and San Timoteo Canyon safer places for the community's use.

The CVPRs patrol on horseback, ATVs, Segways, mountain bikes and on foot. CVPRs routinely visit with citizens in the patrol areas and are considered one of the department's "public relations" units. CVPRs are on the lookout for illegal activities in the patrol areas, including the use of alcohol, smoking in the parks, after-hours activities in the parks, significant trash accumulations and signs of suspicious activities. All CVPRs on patrol carry a police radio and are in constant contact with dispatch and the officers on duty.

TOGETHER WE THRIVE

The Citizen Volunteer Unit conducts its own academy to prepare community members for their expected duties. The academy consists of an initial 32 hours of intense instruction in a classroom environment provided by police officers, civilian employees of the department and members of the CVP unit. An additional 32 hours of hands-on training in the field follows the academy. Field training is conducted by experienced CVP members with the goal of producing a competent CVP to work as a team member in a safe, productive and professional manner. CVPs continue to receive refresher training and training on new equipment and duties following completion of the academy and the field training phase.

TOGETHER WE

THRIVE

Investigative Services Bureau

REDLANDS

POLICE DEPARTMENT

REDLANDS POLICE

INVESTIGATIVE SERVIVES BUREAU

The Redlands Police Department's Investigative Services Bureau (IBS) takes responsibility for criminal investigations and unresolved field investigations. Following up on the initial efforts of patrol and community service officers, the Investigative Services Bureau's mission is to identify and apprehend those accountable for the commission of various crimes, such as homicides, sexual assaults, robberies, burglaries, thefts, aggravated assaults, the recovery of stolen property, and protecting the innocent and wrongfully accused.

The Redlands Police Department's ISB is comprised of the following specialized units:

Violent Crimes Unit: This unit is responsible for homicides, rapes, assaults, robberies, and other acts of violence.

Special Victims Unit: This unit's primary responsibility is for crimes against children, senior citizens, and crimes committed by juveniles.

Property Crime Unit: This unit is responsible for burglaries, fraud, identity theft, vehicle theft and other theft related crimes.

Forensic Investigation / Property and Evidence Unit: This unit is responsible for crime scene processing, evidence, property retention, and all forensic evidence development and preservation.

Crime Analysis: The Crime Analysis Unit (CAU) provides data and information to support the department's data-driven approach to community safety. The CAU collects and analyzes data from many sources to develop actionable tactical and strategic information used by various units in the department to control crime.

DETECTIVE BUREAU 2015 STATISTICS

- Cases Assigned: 1406
- Adult Arrest Cases: 85
- Juvenile Arrest Cases: 5
- Exceptionally Cleared Adult Cases: 231
- Exceptionally Cleared Juvenile Cases: 78
- Unfounded Cases: 29

ISB 2015 NOTABLE CASES

Starbuck's and Papa John's Robbery Series

This robbery series began on July 30, 2015 at a K-Mart in Fontana. On August 1, 2015, the Starbuck's in Redlands was robbed, followed by the August 17 robbery of the Toys R Us in Redlands. Detectives were working with Fontana Police Department, Rialto Police Department, San Bernardino County Sheriff's Department and Riverside County Sheriff's Department as they had all experienced robberies committed by the same suspects.

On August 24, 2015 the Papa John's in Redlands was robbed. Fontana Police Department detectives were able to identify an associate of the primary suspect. Based on the information provided by Fontana Police Department and great work by Patrol, detectives were able to confirm a suspect vehicle used in the robbery at Papa John's. In addition, Patrol was able to obtain a name and phone number that the suspect had provided during the course of the robbery. All of the information developed was able to be linked to the suspect, Michael Lamont Scott, who was subsequently positively identified as the suspect in the Papa John's robbery.

The MET and Narcotics teams conducted surveillance of the suspect vehicle and located the suspect. Michael Scott was arrested, as well as Ryan Williams, who was found to be the getaway driver.

Kidnapping and Grand Theft of an Auto

On Sunday, June 21, 2015, a mother left her two daughters (10 and 2 years old) in her vehicle at the gas pumps of 7-Eleven, located at 1161 W. Lugonia Ave, with the engine running. The mother went inside the store to pay for gas. The suspect, Corey Ahumada, got into the vehicle and drove away from the gas pumps. The 10-year-old girl grabbed her sister, opened the rear passenger door, and rolled from the vehicle. Corey Ahumada continued to drive the vehicle from the scene. Patrol officers located surveillance video from an hour earlier inside the store showing Corey Ahumada purchasing a beverage.

Corey Ahumada's image was placed in a flyer and later distributed on social media. The incident ended up on several national news stations. A patrol officer saw the flyer and identified the suspect as Corey Ahumada from a contact in the area a few days prior. A lineup was shown to two witnesses, and one witness positively identified Ahumada as the suspect in this case. Detectives obtained a warrant for Ahumada.

Detectives later obtained an anonymous tip that Ahumada was in the Highland area and had just been in a cell phone store on Baseline Avenue. Detectives passed the tip along to the Narcotics Unit, and Ahumada was arrested later that day at San Manuel Indian Bingo and Casino in Highland.

Foster's Donuts Robbery

On July 21, 2015, officers responded to Foster's Donuts regarding an unknown problem. Upon arrival, officers determined that the employee of the store had been struck in the head with the stock of a shotgun and robbed at gun-point. Officers obtained video footage from the store at the time of the report. Detectives were assigned the case and were able to locate additional video from other surrounding stores. The additional video showed the three suspects parking a vehicle in the parking lot and entering the store to commit the robbery. One suspect was armed with a pump shotgun, the second was armed with a black semi-automatic handgun, and the third appeared to be unarmed. The suspects had their faces covered; however, it appeared one was either a Hispanic or White male and the other two were Black males.

Detectives sought the assistance of the San Bernardino County Sheriff's Department Hi-Tech Crimes Unit to enhance the video in order to identify the license plate on the suspect vehicle. The vehicle was found to be registered to a woman in Northern California. Detectives were able to determine that the vehicle had been sold and was associated with Dakeyra McClendon, a 24-year-old woman from the San Bernardino area. Detectives continued investigation and, with the assistance of MET and San Bernardino Police Department, were able to stop the suspect vehicle which was occupied by all three suspects in the robbery.

Isaiah M. Washington, Briana M. Washington and Joshua Newton-Peppers were all arrested for the Foster's Donuts robbery. Dakeyra McClendon was arrested for child endangerment. During the investigation, detectives learned that the three suspects were also responsible for several other robberies in other jurisdictions.

FORENSICS AND PROPERTY

Forensic science has become a fundamental component of traditional law enforcement operations. The Forensics Unit operates within the Investigations Services Bureau, as their work is frequently crucial to the apprehension and the successful prosecution of suspects. The Forensic Unit is responsible for crime scene processing, documentation, and the collection and preservation of physical and biological evidence. During 2015 there were two full-time forensic specialists, who were also responsible for property and evidence duties. These duties include the proper retention and maintenance of all property and evidence collected by the department. Beginning in January 2016, RPD has hired a full-time person to handle property and evidence responsibilities, allowing the two forensic specialists to focus on forensic duties.

During 2015, the Forensic Unit was responsible for assisting traffic investigators on major traffic collisions by taking aerial photographs and collecting evidence.

The unit plays an important role in the investigation and prosecution of all major crimes including homicides and robberies. In March 2015, the unit played a crucial role in identifying the suspect in a large arson investigation when Redlands police officers were dispatched to Redlands High School regarding an arson fire where the damage was approximately $100,000. The collection of forensic evidence led to the identification, arrest and conviction of the suspect, Robert Aaron Trujillo.

In addition to both forensic and property and evidence duties, the unit participated in several other community programs including the Bikes for Vet's Program, in which almost 100 bikes were donated. Annually, the unit teaches participants of the Redlands Emergency Services Academy about forensics and crime scene investigation. Additionally, the team taught forensic science at a local school science night.

CRIME ANALYSIS

Crime analysis is a law enforcement function that involves systematic analysis for identifying and analyzing patterns and trends in crime and disorder. Information on patterns can help law enforcement agencies deploy resources in a more effective manner and assist detectives in identifying and apprehending suspects.

This year, the Crime Analysis Unit trained two interns who were able to complete their internship and become certified Crime and Intelligence Analysts through the Department of Justice. Two more interns have since joined the unit and have been assisting the Crime Analyst and Detective Bureau in many cases. The interns utilize many different databases as well as software to help identify crime patterns, trends and suspect identification.

Crime analysis is both a profession and a set of techniques. The professionals who perform crime analysis and the techniques they use are dedicated to helping a police department become more effective through better information.

Information analysts provide can help:

Solve crimes
Develop strategies to prevent future crimes
Find and apprehend offenders
Prosecute and convict offenders
Improve safety and quality of life
Optimize internal operations
Prioritize patrol and investigation
Detect and solve community problems
Plan for future resource needs
Enact effective policies

Violent crime rate includes: homicide, forcible rape, robbery, and aggravated assault.

Property crime rate includes: burglary, motor vehicle theft, larceny, and theft over $950.00.

REDLANDS POLICE DEPARTMENT

2015 DOJ PART 1 CRIME STATS

CRIME CLASS:	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD 2015	YTD 2014	% CHG
HOMICIDE	0	0	0	0	0	0	0	0	0	1	1	0	2	1	100.0
RAPE	3	5	4	2	3	3	1	1	3	2	4	2	33	11	200.0
ROBBERY	5	8	2	3	7	6	6	8	7	11	6	5	74	60	23.3
AGG. ASLT	7	5	12	11	16	12	10	8	5	6	4	6	102	79	29.1
VIOLENT CRIME TOTAL	15	18	18	16	26	21	17	17	15	20	15	13	211	151	39.7
BURGLARY	59	44	44	33	42	44	46	35	41	31	53	42	514	512	0.4
LARCENY	209	143	156	189	166	183	197	185	202	214	188	232	2264	1966	15.2
AUTO THEFT	25	20	28	38	26	42	39	44	46	44	43	38	433	360	20.3
PROPERTY CRIME TOTAL	293	207	228	260	234	269	282	264	289	289	284	312	3211	2838	13.1
MONTHLY TOTAL	308	225	246	276	260	290	299	281	304	309	299	325	3422	2989	14.5
YTD TOTAL:	308	533	779	1055	1315	1605	1904	2185	2489	2798	3097	3422			

2014 MONTHLY TOTALS

CRIME CLASS:	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD 2014
HOMICIDE	0	0	0	0	0	0	0	0	1	0	0	0	1
RAPE	1	1	0	2	1	2	-2	1	3	1	1	0	11
ROBBERY	4	3	2	3	3	6	11	3	10	6	3	6	60
AGG. ASLT	9	9	1	5	8	3	5	10	11	9	7	2	79
BURGLARY	51	32	47	34	47	39	41	40	40	52	54	35	512
LARCENY	176	123	137	139	153	152	202	178	166	197	164	179	1966
AUTO THEFT	24	30	27	37	29	30	34	30	34	20	21	44	360
ARSON	1	2	0	0	1	1	2	0	1	0	1	2	11
MONTHLY TOTAL	266	200	214	220	242	233	293	262	266	285	251	268	3000
YTD TOTAL:	266	466	680	900	1142	1375	1668	1930	2196	2481	2732	3000	3000

Data Source: Spillman UCR Audit Report; As of 01/08/2016 at 1406 hours.
Numbers are a compilation of Return A's "Actual number of Offenses" submitted to DOJ monthly.
New Definition of Rape is calculated into 2015 monthly totals.(RA01-RA03 & RA06-RA13)
Larceny includes auto burglaries, larceny thefts and shoplifting under $950.00.
This report reflects totals based off of the highest offense charge and is calculated by ***reported date*** *.*
Rapes were changed in March to reflect only 288's that included oral copulations.

****As of November 13- 2015, PD is no longer trackingArson Stats****

TOGETHER WE THRIVE

Special Operations Bureau

REDLANDS POLICE DEPARTMENT

MULTIPLE ENFORCEMENT TEAM (MET)

Multiple Enforcement Team (MET) is a proactive group of officers whose responsibilities include monitoring and suppressing gang activity, addressing emerging crime patterns and series, and conducting investigations on gang-related crimes. MET suppresses gang activities and crime patterns through street contact, intelligence gathering and selective enforcement. MET works closely with the Probation and Parole Departments and participates in countywide gang suppression activities. MET is also responsible for staffing the Police and Corrections Team (PACT) position and fulfilling the obligations associated with the assignment. MET is responsible for fugitive apprehension of suspects who have committed serious crimes in the City of Redlands and handles all criminal extraditions for the Police Department. This requires team members to travel to different jurisdictions or states to retrieve wanted suspects who have been apprehended for crimes committed in Redlands. The team relies heavily on crime data and analysis to perform their mission.

In an effort to address the increase in the auto theft crime rate, the Command Staff recreated the GTA Investigator position which now falls under MET. MET Officer Kenny Cao was selected for the assignment. Officer Cao will be assigned all auto theft reports and those with positive identification via fingerprints. Officer Cao works simultaneously with both MET and the San Bernardino County Auto Theft Task Force (SANCATT) to implement strategies on reducing the auto theft crime rate.

MET 2015 NOTABLE CASES

Documented Northside Redlands gang member Benny Valdepena was arrested at the end of 2014 for an armed robbery of a pedestrian. Officer Betty authored a search warrant for Valdepena's residence. A replica handgun was recovered. Benny was convicted of the robbery in 2015 and received a six-year sentence.

Information was developed regarding Northside Redlands gang member Michael Mejia. Mejia was reportedly in possession of a firearm. He was contacted at a residence and was found to have a rifle. He is a prohibited person due to felony convictions and gang membership. Mejia took the case to trial and was found guilty. He received eight year in prison.

During a SMASH sweep in Fontana, Sergeant Layel noticed a lone male sitting in a vehicle outside a closed auto repair shop. Another person arrived and delivered a bag to the lone male, and the male drove away. Corporal Sardegna and Officer Betty conducted a traffic stop and contacted the suspect, Chavez Vargas, who was found to be in possession of six pounds of methamphetamine in the bag that was delivered. During an inventory of the vehicle, a false compartment was found in a big speaker box and twelve additional pounds of methamphetamine were found, along with $2,000.00 cash. The court case is still pending.

NARCOTICS UNIT

This unit addresses the persistent issues surrounding the sales, distribution, and use of illegal drugs. The Narcotics Unit is comprised of members from the Redlands Police and Beaumont Police Departments. The unit is responsible for suppressing drug-related crime in the eastern portion of San Bernardino Valley up to and including the City of Beaumont. The Narcotics Unit has an officer that is a member of the Inland Regional Narcotics Enforcement Team (IRNET). The team is responsible for major narcotics investigations throughout the Inland Empire and Los Angeles County. The Unit also has a full-time officer assigned to the Drug Enforcement Agency (DEA) Task Force. The task force is responsible for major narcotics investigations throughout the Inland Empire and Los Angeles County.

For the year, the Narcotics Unit seized over 28 lbs. of methamphetamine, 1.5 lbs. of Heroin, and 60 lbs. of marijuana. In addition to narcotics investigations, the Narcotics Unit assisted the Investigative Services Bureau with surveillance and taking robbery/homicide suspects into custody. The Narcotics Unit has partnered with the United States Postal Inspection Service (USPIS) conducting parcel interdiction and investigations with the help of the Redlands Police Department's Narcotic Canine Program.

The Parcel Interdiction Team is comprised of one officer and one K9 officer. Together, Officer Estrada and K9 Officer Chewy have seized over 177 lbs. of marijuana, and 4 lbs. of methamphetamine.

Over the past year, the Narcotics Unit has conducted dozens of narcotic investigations throughout the East County into cities including Redlands, Mentone, Yucaipa, Highland, San Bernardino , Hesperia, Victorville, Colton, Fontana, Desert Hot Springs, and Coachella. During those investigations, they arrested over 70 subjects for narcotic sales, distribution, manufacturing and conspiracy. Several of those investigations include the arrests of subjects for possession of large amounts of methamphetamine, heroin, marijuana and firearm possessions.

SWAT TEAM

The Redlands Police Department Special Weapons and Tactics (SWAT) team was formed in September of 2015. The SWAT team is a designated group of law enforcement officers who are selected, trained, and equipped to work as a coordinated team to resolve critical incidents that are so hazardous, complex, or unusual that they may exceed the capabilities of first responders or investigative units.

On December 2, 2015, a terrorist attack occurred at the Inland Regional Center in San Bernardino. During the investigation, it was discovered that the terrorists lived in the City of Redlands. The Redlands Police Department SWAT team, along with the FBI SWAT team, was activated for a joint tactical operation at the suspects' residence, where several explosives and bomb-making material were discovered.

The SWAT team has also incorporated the Redlands Fire Department in its tactical response to critical incidents, such as active shooter situations. The SWAT team and fire department personnel train together and are prepared to provide tactical emergency care to victims during these incidences to reduce the number of casualties and preserve life.

COMMUNITY POLICING

The Community Policing Unit is composed of two police officers and one civilian employee. The Community Policing Unit focuses on maintaining a positive relationship with the citizens and business owners of the City of Redlands.

The officers focus on community events, neighbor disputes, neighborhood watch programs, school resources, assisting in the Redlands Police Department Volunteer Program, and participating in a variety of organized committees (Cops and Clergy Network, Human Relations Commission, Student Attendance Review Board, Multi-Disciplinary Team, and Steering Committee). The Community Policing Unit participated in the following organized events to serve thousands of Redlands citizens throughout 2015:

Cesar Chavez Student Scholarship Breakfast
Health and Safety Bike Rodeo (1,500 in attendance and 20 bikes given away)
Redlands Emergency Services Academy (20 graduating high school students selected to participate in week long program)
Back 2 School Jam (2,000 in attendance and over 1,000 backpacks with school supplies and 10 bikes given to students)
Cops and Kids Softball Game (15 middle school students selected to participate in event)
University of Redlands Tailgate Party (15 middle school and high school students selected to participate in event)
Christmas Block Party (2,000 in attendance with over 2,000 toys and 10 bikes given away to kids)
Neighborhood Parade (200 in attendance with over 200 toys given away)
Shop with a Cop (58 students selected to go on a one-hundred dollar shopping spree at Target in Redlands)

The officers' daily duties of the downtown business area are to visit no less than 40 businesses a week, and deal with the homeless issues downtown and elsewhere in the city by assisting in providing permanent housing for homeless people. By using the Scanning, Analysis, Response and Assessment (SARA) model, the Community Policing Unit works to solve problems and crime trends downtown.

The business visits, referred to as KITs (keep in touch) assist in identifying some of the problems regarding homeless issues, vandalism and theft crimes with the businesses. By regularly performing KITs with local businesses, the Community Policing Unit is able to identify and address significant issues and problems, and ensure that do not reoccur. These proactive efforts allow the Police Department to enjoy a strong community-policing relationship with local businesses.

Community Policing Officers work with many different city departments to identify and rectify homeless problems that affect the city. Code Enforcement works closely with the unit to address public nuisance issues by posting eviction signs and cleaning up areas that may have been used as homeless camps in the past. The unit receives several different referrals regarding homeless individuals that may qualify for housing. Officers interview the subjects to determine the appropriate type of assistance, and then collaborate with local non-profit organizations who work with them in providing long-term assistance. In December of 2015, the unit received a referral regarding a young mother of three small children under the age of three (two were twins) who was staying at a local hotel and was about to run out of money. Officers reached out to her and were able to provide temporary housing through Christmas, which eventually led to permanent housing.

Officers worked with several local non-profit organizations who donated bicycles, beds and toys to families in need during the holiday season. The families were appreciative of the great community relationship between law enforcement and local families.

The civilian employee of the Community Policing Unit focuses on crime prevention and education presentations for Redlands citizens.

Throughout 2015, the civilian employee has organized the following presentations for the community:

- A CarFit event was held at the Community Center to provide information to mature drivers.
- Safe and Sober Prom was a two-day event at Citrus Valley High School regarding DUI and distracted teen driving.
- Presentations were given at the Community Center, Joslyn Center, and other local groups regarding senior scams and thefts.
- Presentations were made at Redlands High and Citrus Valley High Schools' ROP classes regarding retail theft, teen DUI, and distracted driving.
- Presentations were made for Kiwanis and Rotary Clubs regarding traffic safety and crime prevention.
- Hosted the AAA Dare to Prepare class for pre-permit teens and parents.
- Attended Neighborhood Watch meetings.
- Information booths at various events and fairs.
- Assisted with parking enforcement and traffic control at various events.
- Appointments for child seat checks were made and a booster seat booth was conducted at the YMCA Healthy Kids Day.

AIR SUPPORT UNIT

The Air Support Unit provides aviation support to the Redlands Police Department with the goal of enhancing the safety of officers and the public, reducing crime and increasing community support for law enforcement.

Our pilots volunteered a total of 1705 hours in 2015, which saved the city $104,000 in pilot costs. Bill Boyd completed the most volunteer time, a total of 270 hours.

To date, the volunteers have given 21,000 hours of service since the commencement of the unit in 2007, a savings of $1,309,853.00 to the City in pilot costs.

Significant Events:

In July, Red Hawk 1 was dispatched to an arson report in the City of Redlands. Red Hawk 1 arrived on scene and located three juveniles walking away from the burning vehicle in an orange grove. Red Hawk 1 guided ground units to the three subjects who were later arrested for arson.

In November, Red Hawk 1 responded to a Lojack hit in the city of Redlands. The possible Lojack was located along with another suspicious vehicle parked next to it. Before units arrived, the other suspicious vehicle drove away quickly from the Lojack and committed several vehicle code violations. Red Hawk 1 followed the vehicle and guided ground units to it. As officers attempted to stop the vehicle, the driver fled. After a pursuit, the vehicle crashed and the driver fled on foot into an apartment complex. Red Hawk 1 pilots guided officers to the last location of the subject, who was later found hiding in a water heater closet. The initial Lojack was located, and it was discovered that the pursuit vehicle was also stolen.

2015 STATISTICS:

- 365 hours of flying
- Assisted other agencies on 73 occasions (including Fontana PD, SBSO, Colton PD, Rialto PD, Riverside SO, SBPD, IRNET, DEA, and RFD)
- 977 calls for service
- 622 calls handled without ground units
- First on scene to 184 calls (non-ASU initiated calls)
- 26 felony arrests
- 32 misdemeanor arrests
- 2 ASU initiated arrests
- 19 Lojack hits and 10 recoveries (total approximately $215,000)
- 400+ canyon checks
- 200 park checks
- 4 vehicle pursuits
- 10 foot pursuits

TOGETHER WE THRIVE

Support Services Bureau

REDLANDS
POLICE DEPARTMENT

COMMUNICATIONS UNIT

The Communications Unit is a significant component of the Police Department, providing a vital link between the community and public safety personnel. Communications personnel are of the first contact in a citizen's emergency situation. They interpret the individual's needs and coordinate the response of appropriate services to meet those needs. These highly trained individuals are responsible for providing assistance to callers on more than twenty-five incoming telephone lines including 911 emergency, alternate emergency and business lines. In addition to answering the multitude of phone lines, communications personnel are tasked with dispatching calls via radio and a Computer Aided Dispatch (CAD) system. They also monitor over a dozen different radio channels. The Communications Unit also utilizes a variety of cameras from various locations in town to support responding units on calls for service and by providing an additional resource to ensure site security at the various locations.

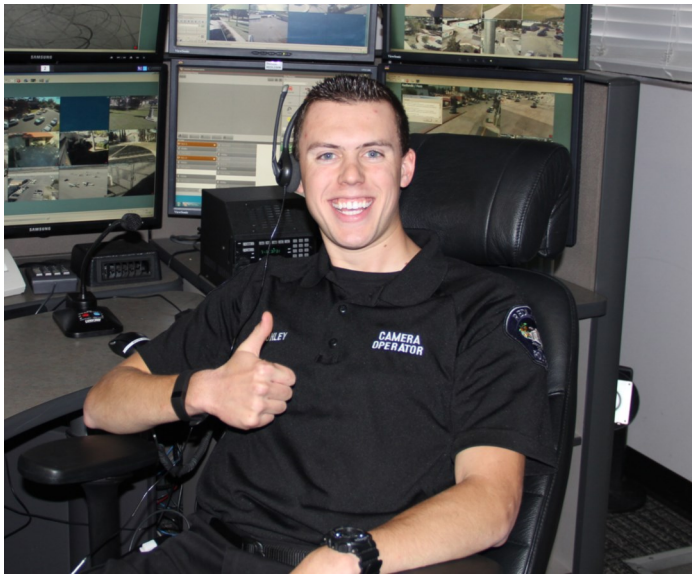
Text to 911

During 2015, we began the process of "Text to 911" by coordinating with our neighboring agencies (All San Bernardino County Police agencies, San Bernardino County Sheriff's Office, Con Fire, Cal State San Bernardino, CHP Inland, CHP Barstow, Banning PD, Beaumont PD, Palm Springs PD, and Cathedral PD) to determine the best system to select. This has been accomplished and we saw the implementation of "Text to 911" in November of 2015. This supports our agency's continued commitment to implementing Next Generation 911 technology within the Police Department.

Commitment to Excellence Examples

On September 14, 2015 at 0946 hours, Dispatcher Mejia received a 911 call from a 13-year-old male who was home alone and observed two subjects attempting to break into his home. While on the phone, the suspects were able to force entry into the residence while the young man hid in the closet. The suspects began ransacking the residence and eventually located the hiding 13-year-old in the closet. It was at this time that they immediately fled the residence to their awaiting vehicle. As officers arrived on scene they observed the subjects fleeing and a pursuit ensued. Approximately two minutes into the pursuit after speeds reached 90 MPH, the suspects crashed their vehicle and fled on foot. Officers immediately took one suspect into custody at gunpoint and the other two were taken into custody by assisting officers.

While the Officers were engaged with the pursuit and apprehension, Dispatcher Mejia remained on the line with the young caller the entire time. Dispatcher Mejia did a commendable job of keeping him calm under difficult circumstances, and remained on the line for over 20 minutes, until officers could arrive.



CALL IF YOU CAN
TEXT IF YOU CAN'T
TEXT TO 911

RECORDS BUREAU

2015 STATISTICS

- Over 10,000 reports processed, including over 2,800 adult arrests, 60 juvenile arrests, approximately 850 traffic collisions, 500 towed vehicles, and 1,847 citations.
- 1,915 requests for service were entered at the front counter.
- Reviewed false alarm calls for service (approx. 2,717 calls), sent courtesy letters to alarm owners, and created invoices for billing of false alarms.

The Records Bureau is a diverse unit requiring Customer Service Representatives (CSRs) to have a broad understanding of numerous laws, procedures and policies pertaining to the daily security, maintenance, and processing of crime reports, citations, answering phone calls, registrants, releasing vehicles, accepting and processing subpoenas, entering calls for service, releasing reports, submitting monthly crime statistics to the Department of Justice, completing background checks for other law enforcement agencies, and processing requests for information. The Records Unit is responsible for the maintenance and security of all criminal records, as well as processing all reports, citations, and records produced by the other departmental units. CSRs are the primary point of contact for the community when they come to the department for records. The Records Unit ensures the department's compliance with statutory requirements for the input and processing of many records and trains others in the California Law Enforcement Telecommunications System. Records personnel are also responsible for cross-reporting to other law enforcement agencies, courts, Child Protective Services, Department of Motor Vehicles and Department of Justice.

TOGETHER WE THRIVE

The Records Unit consists of a supervisor, four full-time CSRs (one shared 50/50 with the Animal Shelter), one part-time Court Liaison, one part-time ID Technician, and a dedicated volunteer who donates approximately 20 hours every week.

CSRs are tasked with reviewing all reports taken by police and community service officers. Each report must be checked for proper coding based on Department of Justice and FBI procedures and standards, as well as departmental coding. The Records Department works closely with the Crime Analyst to ensure accurate crime reporting to the Chief, City Manager, and to the citizens of Redlands.

The Court Liaison is responsible for ensuring the delivery of all arrests, complaint reports, and citations to the District Attorney and court offices. The liaison handles officer subpoenas served by the District Attorney, which include follow-ups for additional information such as photos, computer aided dispatch (CAD) logs, 911 tapes, audio recordings, and video.

The ID Technician works 20 hours per week providing Live Scan and ink fingerprinting to citizens of Redlands, City of Redlands applicants, and City business license applicants. An additional job duty of the ID Technician is registering all sex, arson, and narcotic registrants who reside in our city.

FLEET OPERATIONS

The Fleet Unit is overseen by Operations Manager Shayna Walker and handled by part-time Community Service Officer (CSO) Tim Edson. Currently, there are approximately 48 marked police units, 7 motorcycles, 25 unmarked police units, 9 undercover units, and 24 specialty assignment units. CSO Edson assists the Operations Manager and the Fleet Coordinator with the Quality of Life Department in the day-to-day operations of the fleet. This involves communicating repairs needed, downing units, and transporting units between shops for repairs, prioritizing work orders, scheduling fleet repairs, maintaining records, and informing staff of the progress of the work.

CSO Edson has a working knowledge of the fleet's needs and agenda as well as its materials, sources, and transportation. Working in a coordinated effort with Quality of Life, CSO Edson ensures all police department units are in peak operating condition. To minimize downtime, he negotiates servicing time limits and downtime with service centers. By maintaining the fleet properly and timely, repair costs are reduced as well as greater fuel efficiency.

TRAINING & PERSONNEL

Redlands Police Department hosted a Krav Maga training in February for officers. Krav Maga is the world's leading reality-based fighting and self-defense system. The training included defenses against common attacks using grabs, holds, and throws, as well as defenses against attacks with weapons such as knives, bottles and sticks. The class focused on a single problem, teaching the officer solutions and then stress testing those solutions to prove it works.

Department members participate in a variety of training. Police Officers, Reserve Officers and Dispatchers are required by the State to have twenty-four hours of Continued Professional Training hours every two years. Within those twenty-four hours, twelve hours shall consist of Perishable Skills training. Of the total twelve hours required, a minimum of four hours of each of the three following topical areas shall be completed:

- Arrest and Control
- Driver Training/Awareness or Driving Simulator
- Tactical Firearms or Force Options Simulator

During 2015, approximately 6,072 training hours were received by members of the department. Listed below are a few of the training classes:

Mentally Ill
Crisis Intervention
Advanced Crisis Negotiation
Use of Force Investigation
Legislative Update
Background Investigations
Electronic Surveillance
Tactical Med Course
Child Abuse Investigations
Various Dispatch Classes
Property Room Management
Basic Asset Forfeiture
Basic Hostage Negotiations
Advanced Search Warrants
Crime Prevention through Environmental Design
Crisis Negotiation
POST Supervisory Course
Terrorism Liaison Officer
Public Safety Volunteer Workshop
Homicide Investigation
Trends in Forensics
Investigative Techniques
Special Event Planning
Basic Narcotics
Victims of Crimes
Basic Gangs & Gang Enhancements
Anxiety Disorders
Outlaw Motorcycle Gangs
Internal Affairs

PERSONNEL

For calendar year 2015, 2,605 applicants applied for various positions within the police department. Six Police Officers, two full-time Community Service Officers, five full-time Dispatchers, one Executive Assistant, four part-time Background Investigators, two part-time Camera Operators, two part-time Community Service Officers, four part-time dispatchers, and one part-time I.D. Technician Trainee were hired throughout the year.

PROMOTIONS

One promotional process for the position of detective was held during 2015, with two detective promotions occurring.

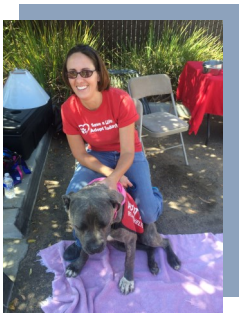
ANIMAL CONTROL

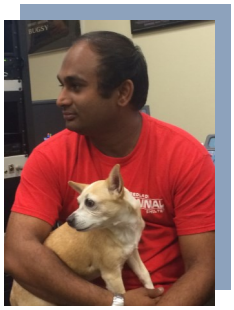
The Animal Control Bureau enforces State and Federal animal laws and City Municipal Codes and provides a variety of services to meet the needs of the community and welfare of animals. The Animal Control Officers are responsible for handling stray animals loose on the City streets, animal disturbance calls, reports of injured or aggressive animals, and animals with fatal injuries. The Animal Control Bureau also quarantines animals after reported animal bites, investigates reports of animal abuse, and temporarily provides shelter to neglected livestock and injured wildlife. Field animal control services are provided to Redlands citizens five days a week. The animal shelter is open Tuesday through Saturday for adoptions and animal turn-ins.

REDLANDS ANIMAL CONTROL 2015 STATISTICS

- 712 dog and 541 cat adoptions
- Secured a 48-ton donation of dog food that will feed animals at the shelter for over one year.
- Obtained over $19,000.00 in monetary donations for the spay and neuter fund for the City of Redlands.
- Secured a $2,000.00 grant from the local Elks Club towards microchips and adoption fees for the public.

TOGETHER WE THRIVE





COMMUNITY EVENTS

TOGETHER WE THRIVE

Return or Exchange
Get the Lowest Price
Order Pickup
Entrega de pedidos
POLICE

WARRIORS

BULLDOG ATHLETICS

DEPARTMENT AWARDS

TOGETHER WE
THRIVE

EMPLOYEES OF THE YEAR

DECEMBER 2 FIRST RESPONDERS

On December 2, 2015, at approximately 11:00 a.m., Redlands Police Department received notification of an active shooter situation in the neighboring city of San Bernardino. Suspects had opened fire at the Inland Regional Center and left 21 victims injured and 14 deceased. Redlands Police Department Officers were among the first to respond to assist San Bernardino Police Department in a high-speed chase of the suspects in a suburban neighborhood, which ended in an exchange of gunfire and the death of the suspects. No serious injuries were sustained by officers involved in the chase.

The professionalism, dedication and bravery exhibited by the members of the Redlands Police Department involved in the December 2 incident serve as an exemplary illustration of law enforcement service. Pictured above is City Manager N. Enrique Martinez recognizing the officers, dispatchers and other professional staff employees who courageously performed as first responders in this tragic incident that will forever be remembered by the residents and members of both communities.

A special thanks to the men and women of the Redlands Police Department who assisted with the December 2, 2015 San Bernardino terrorist attack. The department gratefully recognizes your bravery and selfless dedication to the safety and security of our communities.