



CITY OF REDLANDS

These are turbulent times. The situation is changing daily and the impacts of COVID-19 (the novel coronavirus) and the uncertainty around us only adds to the public health and financial anxiety we are all feeling.

The City Council, City Manager and the staff at the City of Redlands want all of our residents to know that, while many things are different, we are still working hard to provide service to our community and especially to safeguard the public health, safety and welfare of everyone in Redlands.

Even before the first case of COVID-19 was confirmed in the United States, the City's Emergency Management Division was already meeting, monitoring the situation, and reviewing and updating plans and preparations to keep essential City services in place and to anticipate and respond to developments in our community.

First responders – police and fire – are fully staffed, protecting our community and responding to calls for emergency service.

Our water facilities are in full working order and ready to continue meeting the community's needs for fresh, clean water.

We have closed all of our facilities to the public and other services we are all accustomed to may be impacted or scaled back for now, but be assured, we will do all we can to continue to provide customer services, while protecting the health and safety of our residents, visitors and employees and doing our part to help slow the spread of the coronavirus. And we will be ready, as things settle down, to get back to the work of providing the full service Redlands is known for.

We have been in close contact with the San Bernardino County Department of Public Health and other public health authorities and are implementing all recommendations of County, State and Federal authorities.

The City's Emergency Operations Center has been activated and is monitoring the current situation also with a focus on continuity of operations to provide critical services to our community. City staff are meeting daily to respond to a fast-changing environment with professionalism.

To keep our community informed, we have added a COVID-19 informational web page at <https://www.cityofredlands.org/coronavirus-covid-19> which is frequently updated with information on closed facilities, how to access community services, available financial resources and additional information of public interest. You can also get updated information on the City's social media platforms – Facebook, Instagram and Twitter and on Redlands TV.

We encourage everyone to visit the San Bernardino County Department of Public Health: <http://wp.sbcounty.gov/dph/coronavirus/>; the State Department of Public Health: <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/ncov2019.aspx> and the Centers for Disease Control and Prevention: <https://www.cdc.gov/coronavirus/2019-nCoV/index.html> for up-to-date information on the virus and current orders and recommendations.

If we all work together, we can slow the spread of the virus. If you are sick, stay home and contact your doctor. Additionally, we ask that you please consider carefully what your actual need for food and sanitation supplies would be, for up to a two-week period, and purchase only the amount you would reasonably expect to use. Panic buying, hoarding and similar behaviors impact your fellow residents and complicate the current situation for others.

Our community is resilient. Life will return to normal. Until then be patient and look out for one another.

