



City of Redlands: Emergency Management Newsletter

VOLUME 1, ISSUE 2

FEBRUARY 2016

City Council Members:

Mayor

Paul W. Foster

Mayor Pro Tem

Jon Harrison

Council Members

Pat Glibreath

Paul Barich

John E. James

City Manager

N. Enrique Martinez

HIGHLIGHTS:

- El Niño is on its way, learn how you can best prepare yourself
- Learn what is on the rise in your community

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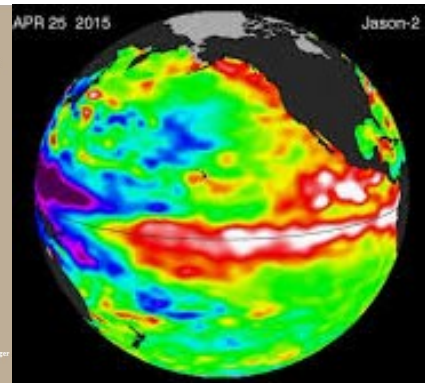
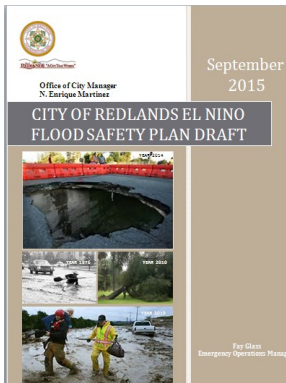
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Redland’s Plan to take on El Niño

The City of Redlands Flood Safety Plan (FSP) outlines planned responses to flood emergencies that negatively affect the city. (Such as an El Niño event)

The purpose of the plan is to provide information, policies, and procedures that will guide and assist the City of Redlands staff in efficiently dealing with flood emergencies such as an El Niño event. The plan addresses flood preparedness, notification process, flood fight, evacuation procedures, floodwater removal, and other related subjects. This plan allows implementation of the California Standardized Emergency Management System (SEMS) and will facilitate multi-agency and multi-jurisdictional coordination, among the City of Redlands, Special Districts, Counties and State agencies.



In the event of a large storm, the City may face a significant flooding threat. The existing flood control and storm drain infrastructure may be inadequate to handle more than a 13-year storm. A 100-year, 50-year or even 25-year storm event could overwhelm the existing infrastructure and send as much as 2-3 feet of water rushing through areas including downtown Redlands, University of

Redlands, and Redlands High School. At the end of 2012 and early 2013, at the direction of the City Council, City Staff, working with consultants, prepared the City’s Flood Control Master Plan. Information on the plan can be found here: <http://www.cityofredlands.org/qol/disaster/flood>



When Outside --

Avoid areas subject to sudden flooding. If you are caught outdoors during a heavy rain and flood climb to high ground and stay there.

1. Stay back from rushing water, as during flash floods water can increase suddenly.
2. If you come upon a flowing stream where water is above your ankles, STOP! Turn around and go another way.
3. Don't walk through flooded areas. As little as six inches of moving water can knock you off your feet.
4. Children should NEVER play around high water, storm drains, viaducts, or arroyos.
5. Stay away from downed power lines and electrical wires. Electrocutation is another major source of deaths in floods. Electric current passes easily through water.

Outside Your Home --

1. Remember to help your neighbors who may require special assistance -- infants, elderly people, and people with disabilities.
2. Before entering a building, inspect foundations for cracks or other damage. Do not go

in if there is any chance of the building collapsing.

3. Be careful walking around. After a flood, steps and floors are often slippery with mud and covered with debris, including nails and broken glass.
4. If your home, apartment or business has suffered damage, call the insurance company or agent who handles your flood insurance policy right away to file a claim.

Preparedness --

1. Take steps to reduce your risk of future floods.
2. Follow local building codes and ordinances when rebuilding.
3. Use flood-resistant materials and techniques to protect yourself and your property from future flood damage.

For additional tips go to—

1. The City of Redlands - <http://www.cityofredlands.org/>
2. NationalWeather Service San Diego (NWS) - <http://www.weather.gov/sandiego>

3. NationalWeather Service Las Vegas (NWS) - <http://www.weather.gov/lasvegas>

4. NationalWeather Service Phoenix 9 (NWS) - <http://www.wrh.noaa.gov/psr/>

5. San Bernardino County Flood Control District - <http://www.sbcounty.gov/trnsprtn/pwg/alert>

6. Governor’s Office of Emergency Services - <http://www.caloes.ca.gov>

7. DWR Division of Flood Management - www.water.ca.gov/floodmgmt

8. Flood Emergency Management System - <http://fems.water.ca.gov>

9. Flood Center - flood_center@water.ca.gov

Preparing for El Niño



Redlands CERT student learning the proper technique of how to use a fire extinguisher.



Three-day CERT training will be offered by the City of Redlands on the following dates for 2016:

March 18-20

June 24-26

Sep. 16-18

Each CERT class includes a Friday evening and full day sessions on Saturday and Sunday. Participants must attend all three days in order to complete the 20-hour training.

**All CERT class dates and times are available on the Emergency Management page on the City of Redlands website.

<http://www.cityofredlands.org/certregistrations>

CERT...CERT...CERT..!

Beginning in October of 2013, the City of Redlands began offering Community Emergency Response Team (CERT) training. Over the past two years, eight CERT classes have been offered, training more than 200 new CERT members. The CERT program educates participants about disaster preparedness for hazards, that may impact their area, and trains them in basic disaster response skills. They include fire safety, light search and rescue, team organization, and disaster medical operations. Using the training learned in the classroom and during exercises, CERT members can assist others in their neighborhood or workplace following an event when professional responders are not immediately available to assist.

CERT training courses as well as various CERT-Affiliated training courses will be offered in 2016. The dates for these events are:

CERT Training Class 2016

March 18-20

June 24-26

Sep. 16-18

This year, San Bernardino County Community Emergency Response Team (CERT) program received the 2015 Governor's Volunteering and Service Award for the Disaster Volunteer Program of the year! Many know that this award is provided by the Office of the Governor and California Volunteers, on behalf of the State of California. It is intended to recognize an outstanding California disaster volunteer program that demonstrates unwavering service commitments to the local community.

Congratulations to all of those who have participated in the program so far, and those who have volunteered to help.



CERT Instructors
 Left to right:
 Gloria Durgin
 Kevin Lawson
 Fay Glass
 Angie Johnson
 Not Pictured:
 Lucy Dressel

CERT-Affiliated Training 2016

April 2016

CERT-Affiliated classes consist of various training courses that build on the standard CERT training courses. CERT-Affiliated classes are offered from 8am-2pm

Location

Plymouth Village

945 Salem Drive, Redlands

Special Acknowledgements:

CERT would also like to acknowledge the firefighters of the Redlands Fire Department, Southern California Edison, Southern California Gas Company, the Redlands Emergency Communications Group, and Plymouth Village for their willingness to assist with training and continual support.



Influenza Clinic

The City of Redlands, City Manager's Office, Fire and Police Departments, partnered with San Bernardino County Public Health department to provide a free flu shot clinic, hosted by Plymouth Village. Local citizens around the area were able to obtain a FREE Flu Shot or FluMist at their local community POD site. A Point of Dispensing (POD) site is a location where the community can go to receive medication and or vaccinations during a public health emergency, such as a pandemic influenza or bioterrorism.

These are the guidelines to follow in order to have received the vaccine:

Vaccine Guidelines

Adults: Men, women, senior citizens and pregnant women

Children: 3 years and older

- A parent or guardian must accompany children under 18 years old
- Children under 9 years old, may require two (2) doses of flu vaccine (4 weeks apart) based on prior vaccination history

FluMist intranasal vaccine will be provided to:

- Healthy persons from 2 to 49 years

of age, and not pregnant.

This event was held on **Tuesday November 10th**, from 4:30-7:30 PM, patients from around the City of Redlands were vaccinated last year and we had an even better turnout this year with 88 people receiving vaccinations.

The event was hosted at:
Plymouth Village
945 Salem Drive
Redlands, CA 92373



Around the Community

- **Call 811 Before you Dig!** Pipelines may be located anywhere, including under streets, sidewalks and private property, sometimes just inches below the surface. Excavation, planting, demolition and other forms of digging are a major cause of pipeline damage. That's why it is important to know where they are before you begin any type of digging. A friendly reminder from Southern California Gas Company. Visit their website for more information on what to do before you dig: <http://socialgas.com/safety/dig-alert.shtml>



Let the Fairs Begin!

- The City of Redlands Emergency Management Program participated in several fairs within the community. Some of the areas in which they were held at are Home Depot, San Bernardino County Museum, Church of Jesus Christ of Latter-Day Saints, and Redlands Fire Department. At these events many pamphlets, fliers, and prizes were handed out to spread awareness on how to be better prepared before, during, and after a disaster.

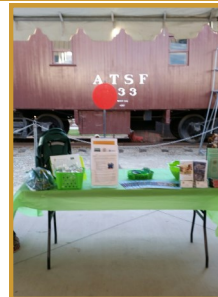


City of Redlands Fire Department Fair
Above

Church of Jesus
Christ of Latter-
Day Saints
Right



San Bernardino
County Museum
Right



Plymouth Village
Right





Disaster Council

The Disaster Council of the City of Redlands shall consist of existing groups that support a strong team merging sectors of the community including elected officials, emergency management, first responders, volunteer services, major industry and commercial, healthcare and education.

The City Disaster Council consists of the following:

- Mayor** Paul Foster, Chairperson
- City Manager** N. Enrique Martinez, Vice-Chairperson
- Emergency Operations Manager** Fay Glass, Facilitator

A Citizens Corps Council shall be created as a subgroup of the Disaster Council. The Citizens Corps Council will utilize members of the Disaster Council for the management



of existing volunteer resources defined by the council, to leverage mutually supportive endeavors among the represented groups, and to direct overall local plans to implement citizens corps in the community.

Location:
City Council Chambers
35 Cajon Street, Suite 2
Redlands, CA

Dates: 2016
Monday, Jan 25
Monday, April 25
Monday, July 25
Monday, Oct 24
Time: 4-5pm

Local Hazard Mitigation Approved

The intent of hazard mitigation is to reduce and/or eliminate loss of life and property. Hazard mitigation is defined by the Department of Homeland Security-Federal Emergency Management Agency (FEMA) as “any action taken to reduce or eliminate the long-term risk to human life and property from natural

hazards.” A “hazard” is defined by FEMA as “any event or condition with the potential to cause fatalities, injuries, property damage, infrastructure damage, agricultural loss, environmental damage, business interruption, or other loss.” We at the City of Redlands are very excited to have our revised Hazard Mitigation Plan of 2015 approved by the State of California, and the Federal Government. We would like to thank all of those who contributed to this document.

The Great American “Shake Out”

The Great American “Shake Out” took place on October 15th, 2015 at 10:15 a.m. and was a nationwide activity. The purpose of the shake out was to inform and educate people about the potentials of earthquakes and earthquake damages. Being residents of California, this has become an increasing concern for most, for there has not been a major earthquake in California in about 20-30 years. It is because of this that we must better prepare ourselves so that in the event of the next major earthquake we may all be better prepared. Governor Jerry Brown explained



that, “Becoming better prepared for future earthquakes and other emergencies is something everyone can do now to protect themselves, their loved ones, neighbors and coworkers.” The City of Redlands participated in four major shake out events city wide. The places evacuated included City Hall, the Police Annex, and City library. During this the City was able to test their satellite phones with the San Bernardino County Office of Emergency Services to ensure their functions in the event of

an earthquake. Also, the Redlands Emergency Communications group tested communications via ham radio at each evacuation site as well as Plymouth Village. Lastly, the City engaged with faith-based communities to enhance their emergency response protocol when contacting the city’s Emergency Management. If you would like more information on how to prepare your home in the event of an earthquake or design your own earthquake evacuation plan please visit the following web source: <http://www.shakeout.org/california/>

2015 Grants and Awards Received

Since the beginning of the Emergency Management Program Fay Glass, Emergency Operations Manager, has been actively seeking grant funding for all the various projects and activities the department puts on. This year, there have been three major grants on the department's radar; Edison Public Safety and Preparedness Grant, Walmart Community Grant, and the Emergency Management Performance Grant.

Edison Donation: During the 2015 year, the Emergency Management Program received a generous donation from Southern California Edison (SCE) to be used for different Emergency Management projects. Southern California Edison is committed to helping the community be prepared for natural and human-caused disasters, and their support is focused on programs

that emphasize emergency preparedness and electrical safety. The Emergency Management Program received this donation and allocated half of the Program. The other half went to the Fire Department.

Walmart

Walmart Foundation Community grant program is operating globally and giving back locally. This grant was created to make an impact within the neighborhoods and provide local government agencies a platform to assist the community. The City of Redlands Emergency Management Program was awarded and has received this grant. The grant will provide logistical supplies and equipment to the Community Emergency Response Team (CERT) program.

Department of Homeland Security, Federal Emergency Management Agency (FEMA) Emergency Management Performance Grant

The purpose of the Emergency Management Performance Grant (EMPG) Program is to

provide Federal grants to states to assist state, local, territorial, and tribal governments in preparing for all hazards, as authorized by the Robert T. Stafford Disaster Relief and Emergency Assistance Act (the Stafford Act); the City of Redlands was awarded this grant in the amount of \$19,508.00. The grant will allow the Emergency Management program to hire a part-time/temporary staff to assist with the program. This upcoming year, 2016, the Emergency Management Program team, headed by Fay Glass, plans on applying for 16+ grants and is looking forward to some promising responses.



Interns and Volunteers

U of R students and Community lend a helping hand:

Volunteers and Interns have been a vital part of the City's Emergency Management Program. This quarter the City has one intern from the University of Redlands who has worked numerous hours completing and working on various projects to enhance the program and supplement the hard work from our loyal volunteers.

Meet the Interns:

Our intern, Kendra Brown, attends the University of Redlands and assists the Emergency Management Program.

Kendra is a Freshman at the University and is planning to pursue a major in International Relations.

Volunteer CERT

- Instructors:**
 Angie Johnson
 Lucy Dressel
 Gloria Durgin
 Kevin Lawson



City of Redlands
Office of Emergency Management

35 Cajon Street, Suite 200
 Redlands, CA 92373

If you have any further questions feel free to contact :
Fay Glass (Emergency Operations Manager)

fglass@cityofredlands.org

Phone: (909) 335-4705

Kendra Brown (Intern)

kbrown@cityofredlands.org

Emergency Notification System

The City of Redlands Emergency Notification System has been implemented in order to communicate emergency and other urgent messages to residents and community members within Redlands.

This system uses both text and voice messages to keep residents and community members of Redlands informed in case of emergencies that affect areas in which

they live or work.

In the event of an emergency, residents and community members will receive a text with the latest information and safety instructions.

This System utilizes the area's 9-1-1 database, provided by the local telephone company and thus is able to contact land-line telephones whether listed or unlisted.

How to Register?

To register your VoIP telephone or email address, enter the desired information into Self-Registration Portal at :

<https://redlands.onthealert.com/>

For questions regarding the Emergency Notifications System, contact Fay Glass at (909) 335-4705 or by email at fglass@cityofredlands.org

AIRBUS DS COMMUNICATIONS



CITY OF REDLANDS



Office of the Mayor and City Council

CITY OF REDLANDS



Office of the City Manager